

Flower of Scotland Tour - FAQ

When and where will the adventure begin? Most of our tours begin in Glasgow and the dates vary each year.

Where will we be staying? We'll stay in 1st class hotels around Scotland – beautiful and comfortable bases for our activities. We will usually be booking hotels for dinner, bed and breakfast.

How big will our party be? We'll be a party of 20-35, plus our driver. We may be joined here and there by friends, family and musicians.

How will we travel? We'll travel in one coach – with a rest room.

Will we be together all the time? When we're travelling between hotels we will be together, but at many other times you'll be able to choose whether to join us for outings and activities.

What will your vacation cost? Based on two people sharing a room, the holiday will usually cost around \$2990 per person. If you are travelling alone but would be happy to share a room, we may be able to pair you up with another of our party to avoid the single supplement. The single person supplement is \$755.

What is included? Ground travel on our tour bus. Your accommodation for ten nights and breakfast each morning. Dinner 8 evenings. Admissions to all activities. All music sessions and ceilidh.

What is not included Your airfare to Scotland. Lunches and drinks. Single room supplement. Travel insurance – please don't forget this.

Do I need a visa to travel to Scotland? US citizen who normally and legally lives in the USA does not need a visa to come on a short vacation to the UK. You WILL need a passport.

How do we secure our place on the trip? Please let Brian or our Travel Agent, Andrea know you want to come by emailing highlandway@cox.net or andrea@isleinntours.com . We will then send you our booking form, which you should return to us with a normal US check for \$500 payable to 'Isle Inn Tours' along with a signed copy of our terms and conditions. We require the final payment 4 months before the tour date.

If I don't sign up by final payment, can I still sign up? We can continue taking sign ups as long as there is room, but we recommend signing up before final sign up date to secure your place and also

What is your cancellation policy? A \$500 non-refundable per person deposit secures your spot on the tour. Final Payment will be due no later than May 13th, 2016. Airfare cancellation penalties are set forth under Air Transportation. Refunds cannot be made to any passenger who does not complete the tour. In the event of cancellation by the Tour Operator, Tour Operator's liability shall be limited to a refund of all tour payments by the tour participants to the Tour Operator. All cancellations and request for refunds must be submitted in writing to the Tour Operator, and refunds will be made within 14 days of receipt of your notice of cancellation. In addition to the airline penalties imposed and the non-refundable deposits, the following land penalties apply to all cancellations:

- 60-31 days prior to departure 25% of land price
- 30-16 days prior to departure 50% of land price
- 15-03 days prior to departure 75% of land price
- Less than 72 hours & no show 100% of tour price

How do I get from the airport to the hotel?

Glasgow Airport is 8 miles from the hotel and depending on traffic, approximately 15 minutes. The Taxi ,(recommended), from Glasgow Airport is approximately 15 GBP. Those flying into other airports will have

to make their own arrangements. If this is the case please contact us directly and we can give you some ideas.

What time does the tour bus leave each morning?

The bus will always leave no later than 9am sharp.

What kind of clothing should I bring?

Weather in Scotland can be very variable. It's not uncommon to have 4 seasons in one day, so include clothes that you can layer or peel off. Be sure to bring a lightweight rain jacket with a hood. A small, lightweight, telescoping umbrella is also a good idea.

What if it's raining each day?

Virtually all of the included activities can be done in either rain or shine. See above question about clothing. There are foul weather alternatives for those few activities that require optimum weather.

Where can I exchange money?

There is a money exchange counter in Glasgow Airport and a money exchange on Gordon St. across from the main entrance to Glasgow Central Train Station.

Can I use a Visa / Mastercard / Amex when shopping?

Yes. We recommend that you notify your Bank / Credit Card Company that you will be travelling to the UK to decrease the chance of rejected transactions. Capital One is a CC that does not charge a separate international transaction fee.

How many of the band will be going?

Brian is already booked for the trip!

How large a suitcase can I bring?

Handling of one piece of luggage per person is included in the cost of all coach tours. One suitcase per person is permitted and size should not exceed 30 x 20 x 10 inches and should not exceed 44 pounds. Airlines have their own luggage allowances & some charge additional fees; consult your airlines regulations prior to travel

WE'LL CONTINUE UPDATING. Please feel free to send us your questions.

Tour price is based on double occupancy. The single supplement is \$755 and space is limited. Trip insurance is available for additional cost and is strongly recommended. It should be purchased at time of deposit to cover any pre-existing conditions.